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Cancellation Policy

Cancellations as it appears in Calendly Booking Page content.

If you need to cancel your lesson please advise via text/SMS, telephone or email 24 hours before your lesson so we can rebook you at no charge. When a cancellation or failure to cancel occurs during the 24 hour lead up to your lesson, 100% of the lesson is deemed non-refundable. We completely understand that at times last-minute cancellations are unavoidable, however we also must respect the cost to our business due to last minute changes.

As it appears in Calendly Cancellation Policy Extension.

Cancellations

All cancellations must be received within 24 hours prior to booking.

All cancellations must be communicated via SMS, Email or telephone.

In the case that a cancellation is not received within the timeframe of 24 hours, 100% of the booking will be charged.

All cancellations made with 24 hours notice will be rebooked at no charge.

All cancellations made with 24 hours notice that do not require a rebooking will be refunded in full within 3 - 5 business days of cancellation.

Driving Instructor reserves the right to make changes and adjustments to bookings without penalty. All efforts to rebook as close to the original time will be made and offered to the student.

V.2 27.6.23